

## Terms and Conditions of Group Bookings

**DEPOSIT REQUIRED IMMEDIATELY:** \$300.00 per person at time of booking

**BALANCE DUE DATE:** September 01, 2022\*

Rates may increase, or loss of deposit may occur if final payment is not made prior to this date.

Space can sell out at any time. It's best book with deposit as soon as possible to avoid disappointment. Seats are only guaranteed with a deposit.

Flight times / departure dates are subject to change without notice.

Rates are quoted as double occupancy (two adults per room).

An additional supplement is added for single occupancy (one adult per room)

Discounted child rates are only applicable when sharing a room with 2 adults based on double occupancy. Quotes for upgraded room categories and flight upgrades available upon request

**GROUP MINIMUM:** (THIS APPLIES TO EACH GROUP RESERVATION – TULUM AND AKUMAL)

A group requires at least 10 passengers or more. If the group minimum is not met pricing may change. In order for a reservation to count towards a group minimum it must be booked with Kari-Lynn at Newwest Travel under the same group number with the same tour operator.

### CONFIRMATION AND PAYMENT

A non-refundable deposit of CAD\$300 per passenger is required at time of booking. The signed agreement and Terms & Conditions must be returned to confirm guest bookings. reservation.

### FINAL PAYMENT

Due on the date listed above (September 01<sup>st</sup>, 2022). Air Canada Vacations reserves the right to cancel your booking if full payment is not received by the scheduled due date. Unless you are notified in writing that your booking has been automatically cancelled due to insufficient payment, your booking remains confirmed and full payment is due as per Air Canada Vacations' payment schedule outlined below. Prior to making a booking and for more information on mandatory travel documentation, see:

<http://www.aircanada.com/en/travelinfo/before/traveldoc.html> and <http://www.voyage.gc.ca/>

### CREDIT CARD PAYMENTS

The use of your credit card number to apply deposit and final payment indicates your acceptance of /and The use of your credit card number to apply deposit and final payment indicates your acceptance of /and compliance with the booking's Terms & Conditions, whether or not you have actually signed the appropriate credit card slip. Verbal authorization for the use of a credit card confirms the reservation.

### CANCELLATION FEES (Reduction in rooms and/or passengers)

Cancellation from time of booking up to final payment: \$300CAD penalty per person

Cancellation between 44-21 days prior to departure: 50% penalty of total price per person

Cancellation between 20-0 days prior to departure: 100% penalty of total price per person

### SCHEDULE

All flight times, departure dates, flight itineraries, carriers and aircraft types are subject to change with or without notice. The carrier and tour operator also reserve the right to add en route stops with no compensation being offered. The flight schedule is subject to change with no compensation offered. Airline schedule changes are not uncommon, passengers must be aware that the package is based on a nightly reservation, not based on a flight schedule.

### STOP SELL

If the resort is sold out and no further rooms are being released, the hotel will go on a 'Stop Sell'. Payments may be required to be paid in full and names must be added at that time to avoid cancellation of the seats to the general inventory. A stop sell will freeze the reservation department and changes (name or occupancy) are not permitted. No notice is given at the time of a resort stop sell.

### CHANGE FEES

If you or anyone in your group wishes to make a change to a confirmed booking it must be completed 45 days or MORE prior to departure.

A change fee of \$150 CAD per person may apply per change. Name changes, room occupancy changes, or date changes are not permitted within 44 days or LESS prior to departure or if the hotel is on stop sell/sold out. Name change requests may be denied due to hotel or airline specific terms and conditions.

**INSURANCE**

Newwest Travel strongly recommends the purchase of Travel Insurance (trip cancellation, & interruption & emergency medical, baggage) at the time of booking. Government health plans and credit card companies have drastically cut back their coverage. Insurance offers security and peace of mind 24-hours a day, every day of your vacation. Any passengers who decline travel insurance must sign a waiver form.

**REFUNDS**

No reimbursements or refunds will be issued for unused travel services or any component of the package. Refunds are not granted for bookings cancelled due to the inclement weather or illness; these must be claimed through your travel insurance

**PRICING**

All sales are final. Prices are nonnegotiable and will not be discounted to match other tour operators, seat sales or online booking engines. Taxes are subject to change until the deposit is added.

**Your signature below confirms your acceptance of the above-mentioned conditions.**

**Please sign and return this contact to your agent at Newwest Travel and Cruises**

Signature: \_\_\_\_\_

Signature: \_\_\_\_\_

Print Name: \_\_\_\_\_

Print Name: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_